



Service Location No. :542 (LAKE CHARLES, LA)

MLRA/NA : N/A

Account Number : _____

FACILITY SERVICES RENTAL SERVICE AGREEMENT

Contract No. : _____

Date :01/08/2020

Customer Name : Southwest Louisiana Association of Realtors

DBA Name : _____

Delivery Address : 791 E Bayou Pines Dr.

Delivery Add Line 2: _____

City : Lake Charles State: Louisiana Zip : 70601 Phone : (337) 478-9717

FACILITY SERVICES PRODUCTS PRICING:

Bundle	Item #	Description	Rental Freq	Inventory	Unit Price	Discount
	10184	3X5 ACTIVE MAT BLK	W - Weekly Delivery	4	\$4.000	
	84401	4X6 LOGO MAT	W - Weekly Delivery	1	\$7.500	
	08770	MAT ADVANTAGE	W - Weekly Delivery	2	\$1.000	
	10189	3X5 XTRAC MAT ONYX	W - Weekly Delivery	3	\$6.500	
	27069	SIG SOAP SVC	W - Weekly Delivery	3	\$2.500	
	27026	SIG AIR SVC	W - Weekly Delivery	3	\$4.500	
	27012	SIG ZFOLD RFL PAPER	M - Monthly (every 4	1	\$30.000	
	27083	SIG DUALTP RFL PAPER	M - Monthly (every 4	2	\$19.750	

- Floor
 Restroom
 Kitchen
 Restaurant

- This agreement is effective as of the date of execution for a term of 60 months from the date of installation.
- The additional charges listed below are subject to adjustment by Company effective upon notice to Customer, which notice may be in the form of an invoice.
- COD Terms \$ 5.00 per delivery charge for prior service (if Amount Due is Carried to Following Week)
- Credit Terms - Charge Payments Due 10 Days After End of Month
- Minimum Charge: \$ 35.00 per delivery.

AUTOMATIC LOST REPLACEMENT CHARGE DETAILS

Item #	% of Inventory	Price / ea

- Under no circumstances will the Company accept textiles bearing free liquid. Shop towels may not be used to clean up oil or solvent spills. Shop towel container \$ _____ per delivery.
- Artwork Charge for Logomat \$ 75.00
- Service Charge \$ 5.95 per delivery.

This Service Charge is used to help Company pay various fluctuating current and future costs including, but not limited to, costs directly or indirectly related to the environment, energy issues, service and delivery of goods and services, in addition to other miscellaneous costs incurred or that may be incurred in the future by Company.

- Other: _____



FACILITY SERVICES RENTAL SERVICE AGREEMENT

1. The customer, its successors and assigns ("Customer") orders from CINTAS CORPORATION or any of its subsidiaries, successors and assigns ("Company") all of the Customer's requirements of facility services rental services during the term of this agreement, all in accordance with the pricing, terms and conditions contained herein. Pricing is based on 52 weeks billing per rental item per year.
2. All items will be cleaned and maintained by Company. Any items that require replacement due to normal wear will be replaced by Company at no charge to Customer.
3. The weekly rental charge for any item can be terminated, but only after all items issued to Customer, or the value of same, have been returned to Company. All items remain the property of Company. Any special products (logo mats) must be purchased by the customer if service is stopped. If items are lost or destroyed by any means, Customer will pay for said items at the then current replacement values.
4. Customer agrees to notify Company, in writing, of any hazardous materials that may be picked up by Company in the soiled garments or other textiles serviced under this agreement. In no case will hazardous materials be present to the extent that they may be harmful to Company's employees.
5. This agreement is effective as of the date of execution. The initial term of this agreement shall be as set forth on the front of this agreement and shall automatically renew for the same period of time unless Company is notified, to the contrary, in writing, 60 days in advance of the expiration of the then current term. Company has the right to increase prices. The Customer has the right to reject the price increase within ten (10) days of the notice. If Customer rejects the price increase, Company may terminate this agreement.
6. If the Customer receives discount pricing due to bundling of products/services, Customer acknowledges that discount is subject to Customer continuing the bundling of the products/services. Should Customer discontinue bundling, pricing may be increased to the non discounted pricing.
7. Customer hereby agrees to defend, indemnify and hold harmless Company from any claims and damages arising out of or associated with this agreement, including any claims arising from defective products.
8. Company guarantees to deliver the highest quality textile rental service at all times. Any complaints about the quality of the service which have not been resolved in the normal course of business must be sent by registered letter to Company's General Manager. If Company then fails to resolve any material complaint in a reasonable period of time, Customer may terminate this agreement provided all rental items are paid for at the then current replacement values or returned to Company in good and usable condition.
9. Additional products and services may be added to this agreement and shall automatically become a part of and subject to the terms hereof. If this agreement is terminated early, the parties agree that the damages sustained by Company will be substantial and difficult to ascertain. Therefore, if this agreement is terminated by Customer prior to the applicable expiration date for any reason other than for documented quality of service reasons which are not cured as set forth above, or terminated by Company for cause at any time, Customer will pay to Company, as liquidated damages and not as penalty, the greater of 50% of the average weekly invoice total multiplied by the number of weeks remaining in the unexpired term, or buy back all Facility Services Products allocated to Customer at the then current replacement values. Customer shall also be responsible for any unpaid charges on Customer's account prior to termination.
10. Any dispute or matter arising in connection with or relating to this agreement shall be resolved by binding and final arbitration. The arbitration shall be conducted pursuant to applicable state or federal arbitration law. Any such dispute shall be determined on an individual basis, shall be considered unique as to its facts, and shall not be consolidated in any arbitration or other proceeding with any claim or controversy of any other party. The exclusive jurisdiction and forum for resolution of any such dispute shall lie in the state where Customer is located.
11. All invoices must be paid within ten days after the end of the month. Interest will accrue on any amounts which are not paid when due from the date due to the date of payment in full at a annual percentage rate equal to the lesser of (a) eighteen percent 18% or (b) the maximum rate permitted by applicable law.
12. Customer certifies that Company is in no way infringing upon any existing contract between Customer and another service provider.
13. This agreement contains the entire agreement of the parties with respect to the subject matter of this agreement and supersedes all prior negotiations, agreements and understandings with respect thereto. This agreement may only be amended by a written document executed by all parties.
14. This Agreement may not be modified, amended or supplemented except in writing signed by an authorized representative of Cintas, provided, however, if a Federal, state or local governmental body or its representative is a party to this Agreement, the proposed modification, amendment or supplement must be in writing signed by a President or Senior Vice President of Cintas.

Terms and Conditions Reviewed

By signing this agreement, I also authorize Cintas to check my credit to determine payment terms for this agreement.

By signing this agreement, the customer waives his/her signature as a requirement for services rendered. The customer agrees to pay all services in full without the signature on their weekly invoice(s). Customers with multiple weekly invoices have the option to waive their signature on all but one invoice or may waive their signature on all invoices. If the customer chooses to retain signature authority, the respective SSR must be able to contact the customer to obtain a delivery signature.

Single Invoices :Signature Required _____

Multiple Invoices :Signature Required _____

Cintas Location No :00542 _____

I agree that I am authorized to sign on behalf of the Southwest Louisiana Association of Realtors _____

Cintas Sales Rep Sign :  01/08/2020 13:06 _____

Please Sign Name :  01/08/2020 13:06 _____

Cintas Sales Rep Name : Brock Kull _____

Please Print Name : Melissa Hamilton _____

Title : Sales Representative _____

Please Print Title: Treasurer _____

Customer Email Address: mhamilton@flavinrealty.com _____

Re: Cintas.SWLA of realtors

admin SWLAR <admin@swlar.com>
To: "White, Hannah" <WhiteH2@cintas.com>
Cc: April Manuel <april@swlar.com>

Mon, Aug 10, 2020 at 10:25 AM

Hi Hannah,

We would like to go down to the every 4 weeks at \$35 a visit, please.

Please confirm you have received this email.

Joedi Richard - Executive Assistant



Office: 337-478-9717

Fax: 337-477-3973

Email: ADMIN@SWLAR.COM

Website: <http://www.swlar.com>



On Wed, Aug 5, 2020 at 9:20 AM White, Hannah <WhiteH2@cintas.com> wrote:

Good morning,

Per your request, the total buy out would be \$5,512.50 (plus any outstanding AR).

You have several options that I feel would be financially beneficial for you guys:

1. Maintain service on a weekly basis at \$25/per week:
 - a. 1 scrapper mat, 1 logo mat, 1 3x5 mat, service charge = \$25.95 week (this is an example, but you can chose which mats to place and how many) \$5,945.55 total for the remainder of the term.
2. Every other week service at \$35.00: Roughly \$4,000 for the remainder of the term.
3. Every 4 week service at \$35.00: Roughly \$2,000.00 for the remainder of the term.

Just to clarify, if you chose the every other week service we would only come by every other week to clean and pick up the mats. Monthly, we would only come every four weeks. We can always change/adjust as needed throughout the term as well.

Please review and call me directly if you have any questions. I tried to simplify it the best way I can in an email 😊

I look forward to hearing from you!

Hannah White | Service Manager

Cintas Corporation | Loc. 542

office 337.439.5755 | fax 337.439.8271 | cell 318.470.9476

408 Pryce St. | Lake Charles, Louisiana 70601

white2@cintas.com | cintas.com



WE HAVE DISPOSABLE MASKS IN STOCK!!!

From: admin SWLAR [mailto:admin@swlar.com]

Sent: Tuesday, August 4, 2020 10:54 AM

To: White, Hannah <WhiteH2@cintas.com>

Subject: Re: Cintas.SWLA of realtors

[EXTERNAL]

Hi Hannah,

My boss is requesting a full copy of the service agreement. This pdf only has 3 out of 5 pages.

Thank you,

Joedi Richard - Executive Assistant



Office: 337-478-9717

Fax: 337-477-3973

Email: ADMIN@SWLAR.COM

Website: <http://www.swlar.com>



On Tue, Aug 4, 2020 at 9:46 AM White, Hannah <WhiteH2@cintas.com> wrote:

Good morning Ms. Jodi,

Per our conversation, please see attached Cintas service agreement. I will get you the buyout cost today.

The agreement states to have a minimum of \$35.00 per delivery, but I would be willing to reduce that to \$25 per delivery and we can change the frequency to every other week or monthly to help you guys out during this time.

In the meantime, please review.

Thank you! 😊

Hannah White | Service Manager

Cintas Corporation | Loc. 542

office 337.439.5755 | fax 337.439.8271 | cell 318.470.9476

408 Pryce St. | Lake Charles, Louisiana 70601

whiteh2@cintas.com | cintas.com



WE HAVE DISPOSABLE MASKS IN STOCK!!!

This e-mail transmission contains information that is intended to be confidential and privileged. If you receive this e-mail and you are not a named addressee you are hereby notified that you are not authorized to read, print, retain, copy or disseminate this communication without the consent of the sender and that doing so is prohibited and may be unlawful. Please reply to the message immediately by informing the sender that the message was misdirected. After replying, please delete and otherwise erase it and any attachments from your computer system. Your assistance in correcting this error is appreciated.

This e-mail transmission contains information that is intended to be confidential and privileged. If you receive this e-mail and you are not a named addressee you are hereby notified that you are not authorized to read, print, retain, copy or disseminate this communication without the consent of the sender and that doing so is prohibited and may be unlawful. Please reply to the message immediately by informing the sender that the message was misdirected. After replying, please delete and otherwise erase it and any attachments from your computer system. Your assistance in correcting this error is appreciated.